



March, 17th 2020

Dear Customers,

The Coronavirus situation and the decisions taken by the governments are evolving fast, going on creating considerable challenges to the world health system and causing disruptions to supply chain operations. We strongly hope that the virus is still not impacting you, your family, your teams and your business.

On our side, since the beginning, our crisis cell is working hard to follow carefully the situation and is going on to improve our contingency plan. Our goals remain to:

- 1/ Guarantee the health and safety of our employees and their families – we are now following carefully stricter rules than the ones recommended by the WHO.
- 2/ Limit as much as possible future impacts on our customers' supply chain.

As of today, here is the latest update on the situation:

We confirm that our staff is safe and that none of our employees has been reported infected.

We confirm that there is no disruption at all in our raw material supply or any disruption in all our operations everywhere in the world. Our preventive actions to maintain our production activity are working very well.

We then confirm that for you being in Asia, Europe, Middle East and in Americas, we are in a position to serve you from our service centers or directly from our facilities in Italy, France or in the US. Our sales team is available to face this crisis with you and support your business.

You can rely on us to anticipate by following the situation very closely and by taking all the necessary additional actions to secure our business and protect our customers and employees.

We will go on informing you about the situation on a weekly basis

Thank you for the confidence and the support you continue to place in us.

A blue ink handwritten signature, appearing to read "Richard Marchant".

Richard MARCHANT
COO Chargeurs Protective Film
Managing Director Novacel SAS
CEO Chargeurs Protective Speciality Machines

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une société de **CHARGEURS**

