



March, 23th 2020

Dear Customers,

The Coronavirus situation and the decisions taken by the governments are evolving fast, going on creating considerable challenges to the world health organization and causing disruptions to supply chain operations. We strongly hope that the virus is still not impacting you, your family, your teams and your business.

On our side, we are striving to:

- Guarantee at any time the health and safety of our employees and their families, following strictly all the recommended rules from the WHO.
- Limit as much as possible future impacts on our customers' supply chain thanks to our crisis cell put in place more than one month ago.

As of today, after the new decisions in Italy, in the US, here is the latest update of the situation:

- To date we confirm that our staff is safe and that none of our employees has been reported infected.
- We confirm that we are considered as an **essential business in Italy and in the US / New Jersey**, meaning we can still operate from these countries and anywhere else in the world. Our preventive actions to maintain our production activity are working very well.
- There is no disruption at all in our raw material supply.
- We then confirm everywhere in Asia, Europe, Middle East and in Americas, we are in a position to serve you from our service centers or directly from all our facilities in Italy, France or in the US. Our sales team is available to face this crisis with you and support your business.

You can rely on us to go on anticipating by following the situation very closely and by taking all the necessary additional actions to secure our business and protect our customers and employees.

We will inform you about the situation on a weekly basis,

Thank you for the confidence and the support you continue to place in us.

A handwritten signature in blue ink, appearing to read "Richard Marchant".

Richard MARCHANT
COO Chargeurs Protective Film
Managing Director Novacel SAS
CEO Chargeurs Protective Speciality Machines

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une société de  **CHARGEURS**