



March, 12<sup>th</sup> 2020

Dear Customers,

The Coronavirus situation is evolving fast, going on creating considerable challenges to the world health system and causing disruptions to supply chain operations. We strongly hope that the virus is not impacting you, your family, your teams and your business.

On our side, our Management team everywhere we are is closely following the situation and has already put in place contingency plans in order to:

- Guarantee the health and safety of our employees and their families.
- Limit as much as possible future impacts on your supply chain.

As of today, here is the latest update on the situation:

- We confirm that our staff is safe and that none of our employees have been reported infected.
- We confirm that there is no disruption in our raw material supply or any disruption in our operations. We have taken preventive actions to maintain our production activity as long as there is no legal or transportation restriction – it includes arrangements for more quantities of key raw materials in our stocks.
- Concerning Italy where we have operations, the country is qualified as “orange zone” which means work mobility is absolutely allowed. It has no impact on our activity.

You can rely on us on the fact that we are following the situation very closely. We are coordinating our response as the situation evolves and we are working very hard to anticipate the changes and actions necessary to protect our employees and their family, to secure our business to provide you continuity and additional support you may require from us.

We will inform you about the situation on a weekly basis.

Thank you for the confidence and the support you continue to place in us.

  
**Richard MARCHANT**  
COO Chargeurs Protective Film  
Managing Director Novacel SAS  
CEO Chargeurs Protective Speciality Machines

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